SENATE/HOUSE FILE BY (PROPOSED CITIZENS' AIDE/OMBUDSMAN BILL)

Passed	Senate,	Date	Passed	House,	Date	
Vote:	Ayes	Nays	Vote:	Ayes	Nays	
Approved						

## A BILL FOR

1 An Act relating to protection of personal information and notice 2 procedures following a breach of security.
3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA: 4 TLSB 5495DP 82 5 md/rj/5

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- Section 1. <u>NEW SECTION</u>. 23.1 SHORT TITLE. This chapter shall be known and may be cited as the 1 3 "Personal Information Protection Act". 1 Sec. 2. <u>NEW SECTION</u>. 23.2 DEFINITIONS.
  - 1. "Breach of security" means any of the following: The unauthorized access to or acquisition of personal 6 a. 7 information.
- b. The unauthorized access to or acquisition of any 9 electronic device containing personal information that 1 10 compromises the security, confidentiality, or integrity of 1 11 such personal information.
- c. The unauthorized disclosure of personal information 1 13 subsequent to a good faith, authorized access to or 1 14 acquisition of personal information.
- 2. "Government body" means government body as defined in 1 15 1 16 section 22.1.
- 1 17 3. "Personal information" means an individual's first name 1 18 or first initial and last name in combination with any one or 1 19 more of the following data elements that relate to the 1 20 individual if neither the name nor the data elements are 21 encrypted, redacted, or otherwise altered by any method or 1 22 technology in such a manner that the name or data elements are 1 23 unreadable:
- a. Social security number.b. Driver's license number or other unique identification 1 26 number created or collected by a government body.
- 27 c. Financial account number, credit card number, or debit 28 card number in combination with any required security code, 1 29 access code, or password that would permit access to an 1 30 individual's financial account.
- 31 d. Unique electronic identifier or routing code, in 1 32 combination with any required security code, access code, or 1 33 password.
  - 34 e. Unique biometric data, such as a fingerprint, voice 35 print or recording, retina or iris image, or other unique 1 physical representation or digital representation of the 2 biometric data.
    - "Public records" means the same as defined in section 4.
    - Sec. 3. <u>NEW SECTION</u>. 23.3 PROTECTION OF PERSONAL INFORMATION == DESTRUCTION OF PUBLIC RECORDS.
      - A government body shall do all of the following:
- 1. Take all reasonable steps to destroy or arrange for the 2 9 destruction of public records within its custody or control 2 10 containing personal information that is no longer required to 2 11 be retained by the government body by shredding, erasing, or 12 otherwise modifying the personal information in the public 2 13 records to make it unreadable or undecipherable through any 2 14 means.
- 2 15 2. If the government body is a lawful custodian of 2 16 personal information pursuant to chapter 22, the government 2 17 body shall implement and maintain reasonable security 2 18 procedures and practices appropriate to the nature of the 2 19 information to protect the personal information from

2 20 unauthorized access, destruction, use, modification, or 2 21 disclosure.

- Sec. 4. <u>NEW SECTION</u>. 23.4 BREACH OF SECURITY == NOTICE. 1. A government body that collects, maintains, or 2 22 2 24 processes a public record containing personal information 2 25 shall disclose any breach of security to each affected 26 individual upon discovery or notification of the breach of 27 security. Notice shall be made in the most expedient time and 2 28 manner possible and without unreasonable delay, consistent 29 with any measures necessary to determine the scope of the 30 breach of security and with the legitimate needs of law 2 31 enforcement as provided in subsection 2.
- 2 32 2. If requested by a law enforcement agency, the 33 government body shall delay giving notice if notice may impede 34 a criminal investigation or endanger state or national 35 security. The request by a law enforcement agency shall be in 1 writing or documented in writing by the government body. The 2 written request shall include the name of the law enforcement 3 officer making the request and the name of the law enforcement 4 agency conducting the investigation or responsible for state 5 or national security. After the law enforcement agency 6 notifies the government body that notice of the breach of 7 security will no longer impede the investigation or endanger 8 state or national security, the government body shall give 9 notice to the affected individuals without unreasonable delay.
- 3. Notice provided by a government body shall be clear and 3 11 conspicuous and shall include all of the following:
- a. A description of the incident causing the breach of 3 13 security.
- b. The type of personal information compromised by the 3 15 breach of security.
- c. A description of any remedial action taken by the 3 17 government body.
- 3 18 d. Contact information for an individual within the 3 19 government body with whom the individual may communicate in 3 20 order to receive further information and assistance.
- e. A statement advising the affected individual to 22 thoroughly and continually review financial account 3 23 information and credit reports.
  - 4. Notice shall be provided by at least one of the 25 following:
- a. Written notice to the affected individual's last 3 27 address of record.
- b. Electronic mail notice, if the affected individual has 29 agreed to receive communications electronically and the notice 3 30 complies with chapter 554D.
  - c. Telephonic notice, if the communication is made 32 directly with the affected individual.
  - d. Substitute notice, if the government body determines 34 that the cost of providing notice to the affected individual 35 under paragraphs "a" through "c" exceeds one hundred thousand dollars, the total cost of providing notice to all affected 2 individuals exceeds two hundred fifty thousand dollars, or the 3 government body does not have sufficient contact information 4 needed to provide notice under paragraphs "a" through "c". 5 Substitute notice shall consist of any of the following:
    - (1) Electronic mail notice.

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- (2)Conspicuous notice posted on the government body's internet site
  - (3) Notification through local or statewide media.
- 5. Notwithstanding the requirements of this section, a 11 government body that has approved its own notification 4 12 procedures for a breach of security involving personal 4 13 information, which are otherwise consistent with the 4 14 requirements of this chapter, shall be deemed to be in 4 15 compliance with this section if the government body notifies 4 16 the affected individuals of the breach of security in 4 17 accordance with its own procedures.

EXPLANATION

This bill requires a government body that collects, 20 maintains, or processes a public record containing personal information to disclose any breach of security to an affected 4 22 individual upon discovery or notification of the breach. The 23 bill defines "personal information" as an individual's first 24 name or first initial and last name in combination with one or 25 more data elements from a specified list, if neither the name 4 26 nor the data elements are encrypted, redacted, or otherwise 27 altered in such a manner that the name or data elements are 28 unreadable.

Disclosure by a government body shall be in the form of 4 30 notice and shall be made in the most expedient time and manner 4 31 possible. Notice shall also be consistent with any measures 4 32 necessary to determine the scope of the breach and with the 4 33 legitimate needs of law enforcement. If requested by a law 34 enforcement agency, the government body shall delay giving 35 notice if doing so would impede a criminal investigation or 1 endanger state or national security. The request by a law 2 enforcement agency shall be in writing or documented in 3 writing by the government body.

Notice to an affected individual shall be clear and 5 conspicuous, and shall include a description of the incident 6 causing the breach, the type of personal information 7 compromised by the breach, a description of any remedial 5 8 action taken by the government body, contact information where 5 9 the affected individual may call for further information and 5 10 assistance, and a statement advising the affected individual 5 11 to thoroughly and continually review financial account 5 12 information and credit reports.

The bill provides three methods by which notice may be 5 14 given. The three methods are written notice to the affected 5 15 individual's last address of record, electronic mail notice if 16 the affected individual has agreed to receive communications 5 17 electronically, and telephonic notice if the communication is 5 18 directly with the affected individual. The bill also allows 5 19 for substitute notice if the government body determines that 5 20 the cost of providing notice to the affected individual 5 21 exceeds \$100,000, the total cost of providing notice to all 22 affected individuals exceeds \$250,000, or the government body 23 does not have sufficient contact information needed to provide 5 24 notice. Substitute notice consists of electronic mail notice, 5 25 conspicuous notice posted on the government body's internet 26 site, or notification through local or statewide media.

The bill requires a government body to take all reasonable 28 steps to destroy public records containing personal 29 information that are no longer required to be retained by the 30 government body and implement reasonable security procedures 5 31 to protect personal information from unauthorized access, 32 destruction, use, modification, or disclosure.

The bill permits a government body to approve and implement 34 its own notification procedures for a breach of security 35 involving personal information, so long as those procedures 1 are consistent with the requirements of new Code chapter 23. 2 LSB 5495DP 82

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